

**Disclaimer:** While Coloradocases.com strives to make the information about HOOD-19™ and SHIELD-19™ as accurate as possible, we make no claims, promises, or guarantees that wearing these disposables will provide 100% protection from any diseases or viruses. Please be aware as this is a personal protective product, we cannot accept returns once items have left our facility. “Out-of-box” defects will be replaced or repaired at the discretion of management.

## **Policies**

### **Shipping Information**

All products are shipped to your door within the continental United States. We cannot ship to a P.O. Box. Shipping rates are calculated based upon your total order purchase. We strive to ship all stock items within 24-48 hours of receipt of your order. You will receive an e-mail with an order confirmation soon after placing your order. Please read it carefully for any mistakes. All non-stock items are shipped immediately upon product availability. Normal lead time for non-stock items is 2-3 weeks depending upon material availability.

Products that are discounted and are on sale are subject to change at any time. Quantities of sale products are limited to supplies on hand.

### **Not Accepting Returns for PPE (HOOD-19™ or SHIELD-19™)**

The products provided to you by Coloradocases.com are not returnable unless there is an “out-of-box” defect. Any defective products will be repaired or replaced (per management discretion). The products are single-use, disposables that are not to be reused.

If your product arrives defective, please notify us within 30 days of delivery.

Coloradocases.com will reimburse freight on merchandise returned within 30 days that was shipped to you in error or defective upon arrival.

### **Privacy/Security**

At Coloradocases.com we understand the value you place on the privacy of your personal information. Therefore, we have put into place the following to ensure your privacy:

1. All of the information collected on Coloradocases.com is secured using Secure Sockets Layer protocol (SSL) with PayPal's Electronic Fund Transfer processing. The full terms of the PayPal Privacy Policy and Electronic Fund Transfer Rights and Error Resolution Policy are available on the PayPal website.

2. Coloradocases.com does not store credit card information once an order has been processed.

3. Coloradocases.com does not share your personal information with any third-parties.

### **Terms and Conditions**

By placing your order, the following terms and conditions apply:

Exclusive Remedies and Limitations on Liability. Colorado Cases makes no claims, promises, guarantees or warranties whatsoever regarding any of the products provided hereunder including, without limitation, any warranty of merchantability or fitness for a particular purpose, and hereby expressly disclaims all warranties. Furthermore, Colorado Cases makes no claims, promises or guarantees that wearing these disposables will provide 100% protection from any diseases or viruses. Colorado Cases' entire liability and buyer's exclusive remedy against Colorado Cases for the performance or non-performance of any obligation under this order or any other damages or losses of any nature whatsoever arising out of or in any way associated with this order shall be limited to, at Colorado Cases' sole option, replacement or repair of the defective product. Regardless of whether Colorado Cases has been advised of the possibility of such damages, in no event shall Colorado Cases be liable for (a) loss of time, anticipated profits, business, revenue, goodwill or anticipated savings or other losses incurred in connection with the purchase, sale, possession, operation or use of the products of Colorado Cases, such claims being expressly waived; (b) for incidental or consequential damages directly or indirectly arising from the use or inability to use the products, either separately or in combination with other products; (c) routing errors in the shipment of products; (d) damages resulting from physical injury to tangible property or death or injury of any person whether arising from Colorado Cases' negligence, breach of contract or otherwise; or (e) failure in performance of the products due to causes of any nature beyond Colorado Cases' control. Because some jurisdictions do not allow the exclusion or limitation of liability, the above limitation may not apply to buyer. Colorado Cases shall not be liable for any delays in delivery or for failure to perform its obligations due to causes beyond its control. Buyer shall obtain all necessary licenses, permits and approvals with respect to the products.

Arbitration. Any dispute or claim arising out of or relating to your order shall be submitted to binding arbitration in accordance with the Colorado Uniform Arbitration Act of 1975, as now in effect and as hereafter amended. Any such arbitration shall be held in either the City and County of Denver or Broomfield, Colorado. Your order and all rights and obligations hereunder, including matters of construction, validity, and performance, shall be governed, construed and enforced in accordance with Colorado law.

Severability. To the extent any provision of your order is determined by an arbitrator to be unenforceable, such provision shall be modified to the extent necessary to make such provision legally enforceable to the fullest extent permitted by law. If such provision is found to be prohibited by law, even after such modification, such provision shall be stricken from your order without invalidating the remaining provisions of your order.